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Continuous Improvement & Management Review

1. Purpose

This document establishes a formal, systematic framework for continuous improvement of AI governance policies, controls, and operational tooling through structured management review processes. The framework ensures that the organization's AI governance program evolves proactively in response to technological advancement, regulatory changes, operational experience, and emerging risks.

The continuous improvement loop enables evidence-based refinement of AI governance components, ensuring sustained effectiveness and alignment with organizational objectives while maintaining compliance with applicable standards including ISO 42001:2023 Clause 10 (Improvement) and NIST AI Risk Management Framework GOVERN function requirements.

2. Scope

2.1 Coverage Areas

This framework encompasses the following improvement domains:

- Corrective and Preventive Actions (CAPA) management for AI governance deficiencies
- Systematic retirement of obsolete or ineffective controls and policies
- Enhancement of existing governance controls based on performance data
- Evolution of AI governance tooling and automation capabilities
- Integration of lessons learned from AI system lifecycle experiences
- Adaptation to emerging regulatory requirements and industry standards
- Optimization of governance processes for efficiency and effectiveness

2.2 Organizational Application

Organizational Level	Scope of Application	Review Frequency	Key Participants
Enterprise	Strategic governance direction and resource allocation	Annual	Executive Committee, Board
Business Unit	Tactical implementation and local adaptations	Quarterly	Business Unit Leaders, CAIO
AI Development Teams	Operational controls and technical procedures	Monthly	Development Managers, Quality
Individual AI Systems	System-specific governance measures	Continuous	System Owners, Operators